

7k Metals Privacy Policy

7k Metals, LLC (referred to herein as "7k Metals", "our", "us" or "we") is committed to respecting the privacy rights of those visiting our websites, including our Associates' Replicated Websites (hereafter collectively referred to as the "Website" or "Websites"). Any personal information, such as your name, address, email address or phone number that you provide is extremely important to us. To earn your trust, we respect your privacy in handling Personal Information relating to you and your transactions with us, whether made through 7kmetals.com or one of our related Websites. 7k Metals created this Privacy Policy to give you confidence as you visit and use the Websites, and to demonstrate its commitment to fair information practices and to the protection of privacy.

This Privacy Policy describes the Personal Information we gather about you, what we do with it, the safeguards we have in place to protect it, and how you can control our use of it. By visiting or using the Websites, you agree, without limitation or qualification, to be bound by this Privacy Policy, and you are accepting the practices described in this Privacy Policy. When you provide Personal Information to our Websites, you are consenting to the manner in which 7k Metals will collect, use, disclose, and otherwise manage your Personal Information, as set out below.

This Privacy Policy is only applicable to the Websites and not to any Third-Party websites, which may have data collection, storage and use practices and policies that differ materially from this Privacy Policy. For additional information, see the section concerning Third-Party Websites, below.

Each time you use the Website, the then-current version of this Privacy Policy will apply. Accordingly, each time you use the Website you should check the date of this Privacy Policy (which appears at the end) and review any changes since the last time you visited the Website. For additional information, see the section concerning Updates and Changes to Privacy Policy, below.

BY USING THE WEBSITE, YOU REPRESENT AND WARRANT THAT YOU HAVE READ AND UNDERSTOOD, AND AGREE TO THE TERMS OF, THIS PRIVACY POLICY. IF YOU DO NOT UNDERSTAND OR DO NOT AGREE TO BE BOUND BY THIS PRIVACY POLICY, YOU MUST IMMEDIATELY LEAVE THE WEBSITE.

1. WHO MAY USE THE WEBSITES



- A. Children's Privacy. 7k Metals is committed to the safety of our children. The Websites are not intended or designed to attract users under the age of 18. Persons under the age of 18 may not enroll as 7k Metals Associates or register as Customers. Children under the age of 13 may not purchase products through any of our Websites. 7k Metals does not solicit or knowingly collect personally identifiable information from children under the age of 13. If 7k Metals obtains actual knowledge that it has collected personally identifiable information from a child under the age of 13, 7k Metals will immediately delete such information from its database. Because 7k Metals does not collect personally identifiable information from children under the age of 13, 7k Metals has no such information to use or disclose to third parties. 7k Metals has designed this Privacy Policy in order to comply with the Children's Online Privacy Act (COPA).
- **B.** Users Outside Of the United States. The Websites are intended for users from the United States and those not governed by privacy policies of other countries. Users from the European Union are advised not to disclose Personal Information to 7k Metals. Information sent to us will be housed on servers located in the state of Idaho, in the United States. Do not send us information unless you consent to the application of U.S. law and to the use and disclosure of your information consistent with this Privacy Statement.

2. INFORMATION COLLECTION

7k Metals is the sole owner of the Website, including Replicated Websites. We collect information from Independent Associates ("Associates"), Customers and visitors to the websites at different points on the websites.

- a. **Traffic Data.** Like most website operators, 7k Metals automatically gathers information of the sort that browsers automatically make available, including: (i) IP addresses; (ii) domain servers; (iii) types of devices accessing the Website; and (iv) types of Web browsers accessing the Website (collectively "Traffic Data"). Traffic Data is anonymous information that does not personally identify you.
- b. **Cookies.** A "Cookie" is a string of information that a website stores on a user's computer, and that the user's browser provides to the website each time the user submits a query to the website. The purpose of a Cookie is to identify the user as a unique user of the Website. 7k Metals uses Cookies to customize your experience on the Website to your interests, to ensure that you do not see the same informational messages repeatedly, and to store your username so you do not have to re-enter it each time you visit the Website. For additional information on 7k Metals's uses of Cookies, see the section concerning Information Use and Disclosure



Practices/Traffic Data and Information Gathered Using Cookies, below. IF YOU DO NOT WISH TO HAVE COOKIES PLACED ON YOUR COMPUTER, YOU SHOULD SET YOUR BROWSERS TO REFUSE COOKIES BEFORE ACCESSING THE WEBSITE, WITH THE UNDERSTANDING THAT CERTAIN OF THE SERVICES AND CERTAIN FEATURES OF THE WEBSITE MAY NOT FUNCTION PROPERLY WITHOUT THE AID OF COOKIES. IF YOU REFUSE COOKIES, YOU ASSUME ALL RESPONSIBILITY FOR ANY RESULTING LOSS OF FUNCTIONALITY.

- c. **Personal Information.** Through your use of or visits to our websites, you may be required or requested to provide personally identifiable information (hereafter "Personal Information") to us. Personal Information is any piece of information which can potentially be used to uniquely identify, contact, or locate a single person. Such information includes, without limitation: (1) "Contact Data" (such as your name, mailing address and e-mail address); (2) "Demographic Data" (such as your age, gender, profession, education level, relationship status, religious affiliation, country, state, city and likes and dislikes,); and (3) "Financial Data" (such as your credit/debit card number and expiration date). For certain transactions, we may be required to collect information to comply with legal requirements. In each case, you will be asked to provide Personal Information; the Website will not gather it surreptitiously. 7k Metals may supplement the Personal Information you provide with additional personal information gathered from public sources or from third-parties (e.g., consumer reporting agencies) who may lawfully provide such information to 7k Metals. You are under no obligation to provide Personal Information, with the caveat that your refusal to do so may prevent you from using certain of the features and services available on the Website or from purchasing any of our products.
- d. Non-Personal Information. "Non-Personal Information" is anonymous information is that information we collect that is not traceable to any individual person or computer. We utilize this data to analyze trends and understand customer needs while shopping and interacting on our site so that we can provide a better user experience. For example, we may use cookies, web beacons, log files and other technologies to collect information about visitors to our Website, and interactions with our online advertisements and offerings.
- e. **Associate and Customer Registration.** In order to become an Associate, an applicant must provide Personal Information to us. We also may require an applicant's Social Security Number or Federal Tax ID Number so that we may prepare and file necessary non-employee compensation forms for the IRS. Certain customers may be required to register in order to purchase products directly from us ("Preferred Customers" or "Direct Customers," both of which are collectively referred to herein as "Customers"). Customers will be required to provide Personal Information. We



use this information to maintain contact with Associates and Customers, and to process Associate and Customer orders.

- f. **Product or Service Purchases.** When a retail customer, Customer, or Associate purchases products or services from us through any of our websites, the purchaser must provide us with Personal Information. This information is used for billing and payment purposes and to fill orders.
- g. **Information that you make Public.** The Website may contains features (e.g. public profiles, forums, and message boards) that permit you to upload, post, transmit, display, perform or distribute content, information or other material, including some of your Personal Information. Any information that you choose to disclose by means of such features becomes public information over which 7k Metals is unable to exercise control. You should exercise caution when deciding to disclose your Personal Information by means of such features, and you agree to assume all responsibility for doing so.

III. INFORMATION USE AND DISCLOSURE PRACTICES

- A. Traffic Data and Information Gathered Using Cookies. We use "cookies" to recognize you as you use or return to our sites. This is done so that we can provide a continuous and more personalized shopping experience for you. A cookie is a small text file that a website or email may save to your browser and store on your hard drive. Most cookies are "session cookies," meaning that they are automatically deleted from your hard drive once you sign out from 7kmetals.com or close your web browser. We use cookies to provide features and services, such as:
- allowing you to enter your password less frequently;
- remembering your preferences;
- presenting information that is targeted to your interests;
- measuring the effectiveness of our sites, services, content, and advertising; and providing other services and features that are available only through the use of cookies.

7k Metals analyzes Traffic Data and information gathered using Cookies to help 7k Metals better understand who is using the Website and how they are using it. By identifying patterns and trends in usage, 7k Metals is able to better design the Website to improve your experience, and to serve you more relevant and interesting content. From time to time, 7k Metals may release Traffic Data and information gathered using Cookies in the



aggregate, such as by publishing a report on trends in the usage of the Website. 7k Metals does not attempt to link information gathered using Cookies to Personal Information.

- **B. Web Beacons.** We may also use web beacons. A "web beacon" is an electronic image placed in the code of a web page. Beacons allow us to know if a certain page was visited, an email was opened, or if ad banners on our website and other sites were effective. We use web beacons to monitor the traffic patterns of users from one page to another and to improve site performance.
- **C. Personal Information.** Personal Information that is collected from retail customers, Customers, and Associates through Associate and Customer Registration, Product or Services Purchases and/or Surveys is used and disclosed as described in this Privacy Policy. Except as specifically set forth in this Privacy Policy, 7k Metals DOES NOT share Personal Information. 7k Metals may share aggregated information from time to time with its partners, vendors or other third parties. When such aggregate information is shared by 7k Metals, no Personal Information is shared.
- **D. Disclosure Practices.** Except under the following circumstances and otherwise as set forth in this Privacy Policy, 7k Metals will keep your Personal Information private and will not sell it to or share it with third parties.
- ** Disclosure in Connection with Services. Some of our operations, such as our electronic commerce, may be managed by Service Providers who are unaffiliated companies. These companies may share Personal Information with their affiliates and service providers whom they engage to perform services related to our Websites or the operation of our business. Examples of these services include payment processing and authorization, fraud protection and credit risk reduction, product customization, order fulfillment and shipping, marketing and promotional material distribution, Website hosting and evaluation, data storage, analysis, or security and, where applicable, data cleansing. These companies may have access to your Personal Information on a confidential basis only to the extent necessary to perform their functions. In no event will we authorize these companies to use your Personal Information for any reason other than to provide you with those specific services. If your purchases are being shipped to you, your shipping information will be shared with our delivery service providers (U.S. Postal Service, UPS, FedEx, or other delivery companies we or you select). Our delivery service providers are asked not to use your Personal Information for any purpose other than making the delivery.



- ❖ By Law or to Protect Rights. 7k Metals discloses Personal Information when required to do so by law, or in response to a subpoena or court order, or when 7k Metals believes in its sole discretion that disclosure is reasonably necessary to protect the property or rights of 7k Metals, third parties, or the public at large.
- Legally Required Law Enforcement, Judicial and Administrative Agency Disclosures. 7k Metals will provide confidential and personally identifiable information as necessary to comply with judicial and administrative orders, subpoenas, Civil or Criminal Investigative Demands, Administrative and Regulatory Demands and other legal obligations. In order for 7k Metals to conduct business in certain jurisdictions, 7k Metals must disclose certain personally identifiable and confidential information to regulatory authorities in such jurisdictions. Such information may include, but is not limited to, income information and personally identifiable information.
- Business Transfers; Bankruptcy. 7k Metals reserves the right to transfer all Personal Information in its possession to a successor organization in the event of a merger, acquisition, or bankruptcy or other sale of all or a portion of 7k Metals' assets. Other than to the extent ordered by a bankruptcy or other court, the use and disclosure of all transferred Personal Information will be subject to this Privacy Policy, or to a new privacy policy if you are given notice of that new privacy policy and an opportunity to affirmatively opt-out of it. Personal Information submitted or collected after a transfer, however, may be subject to a new privacy policy adopted by a 7k Metals successor organization.
- Unpaid Accounts. If you fail to pay any balance owed in consideration of Services, 7k Metals may, as permitted by law, report your Personal Information, including without limitation your unpaid balance, to consumer credit reporting services, collection agencies and others.
- To help Associates in the 7k Metals network marketing program manage their independent businesses, we provide your 7k Metals enroller and potentially other upline 7k Metals Associates with your name, rank, address, telephone number, and email address as well as data relating to your sales and recruitment activity through the Back-Office to the Website. We also provide Downline Associates with the names, rank, address, telephone number, and email address of their sponsor and certain specified upline Associates.

IV. COMMUNICATIONS FROM US



- A. **Special Offers and Updates.** By enrolling as a Associate, registering as Customer, or making a purchase or other inquiry through the Website, you consent to receive periodic email and other communications from us and from 7k Metals Associates. For example, 7k Metals sends all new Associates and Customers a welcoming email to verify password, username, and acceptance of the Associate Agreement. All Associates and Customers will occasionally receive information on products, services, special deals, and a newsletter
- B. **Service Announcements.** On rare occasions it is necessary to send out a strictly service related announcement. For instance, if our service is temporarily suspended for maintenance we might send Associates and/or Customers an email. Generally, Associates may not opt-out of these communications, though they can deactivate their account. However, these communications are not promotional in nature.
- C. **Associate and Customer Service.** 7k Metals communicates with Associates and Customers via email, regular mail and telephone on a regular basis to provide requested services and in regards to issues relating to their 7k Metals business. 7k Metals communicates with other Customers with respect to products or services purchased by such Customers from 7k Metals. Such communications may be by email, regular mail, or telephone.
- **D. Privacy Preferences/Opt-Out.** We now offer an on-line preference page located within the My Account section on www.7kmetals.com where you can register and change your preferences to receive or not receive marketing materials. You may also update what product/lifestyle preferences you prefer, which may determine what offers and promotional materials you may receive. You may update these preferences at any time, but you must first register by creating an account before you can update any of your preferences. Please allow sufficient time for your preferences to be processed. You may also change your marketing preferences or remove yourself from our mailing list by clicking on an "unsubscribe" hyperlink contained in promotional emails we send you or by contacting us at: 7k Metals, Customer Service Department, 2235 East 25th Street, Suite 290, Idaho Falls, Idaho 83404, Attn: Privacy Manager or by e-mailing us at support@7kmetals.com

V. MISCELLANEOUS

A. **Links.** The 7k Metals websites may contain links to other sites. Please be aware that 7k Metals is not responsible for the privacy practices of such other sites. We encourage users to be aware when they leave our site and to read the privacy



statements of each and every website that collects Personal Information. This privacy statement applies solely to information collected by 7k Metals websites.

- **B. Security of Personal Information.** We maintain administrative, technical and physical safeguards to protect against unauthorized access, use, modification and disclosure of Personal Information in our custody and control. We also are committed to employing reasonable technology in order to protect the security of our Websites. However, even with the best technology, no website is 100% secure. We will take reasonable measures which we believe are appropriate to protect your Personal Information from loss, misuse, alteration or destruction, and, where possible, will ask that any third parties to whom we may transfer such information to take comparable steps to protect that security.
- **C. Secure Shopping.** When you place orders on our Websites, all of your order information, including your card number and delivery address, is transmitted through the Internet using Secure Sockets Layer (SSL) technology. SSL technology causes your browser to encrypt your order information before transmitting it to our secure server. SSL technology, an industry standard, is designed to prevent someone other than operators of our Websites from capturing and viewing your Personal Information. Since any order information you provide to us on our Websites will be transmitted using a secure connection, if your Web browser cannot support this level of security, you will not be able to order products through our Websites. The most recent versions of Google Chrome, Netscape Navigator, Apple Safari, and Microsoft Internet Explorer can support a secure connection and can be downloaded for free from the Google, Netscape, Apple, or Microsoft website respectively.
- D. **Passwords.** To provide you with an increased level of security, online access to your Personal Information is protected with a password you select. We strongly recommend that you do not disclose your password to anyone. 7k Metals will never ask you for your password in any unsolicited communication (including unsolicited correspondence such as letters, phone calls or e-mail messages).
- **E.** Lost or Stolen Information. You must promptly notify us if your credit, banking, other financial information, user name or password is lost, stolen or used without permission. In such an event, we will remove that credit card number, bank account information, other financial institution information, user name or password from your account.
- **F. Promotional Activities.** From time to time, 7k Metals may conduct contests, giveaways and other promotions (collectively, "Promotional Activities").



Any information submitted in connection with Promotional Activities will be treated in accordance with this Privacy Policy. From time to time, 7k Metals may also ask you to participate in surveys designed to help 7k Metals improve the Websites, its products, services, or the 7k Metals network marketing program. Any Personal Information provided to 7k Metals in connection with any survey will be used only in relation to that survey, and will be disclosed to third parties not bound by this Privacy Policy only in aggregated form.

- G. Changes to this Privacy Policy. 7k Metals reserves the right to amend or change this Privacy Policy at any time at its sole discretion. It is your responsibility to periodically access this Privacy Policy by clicking on the Privacy Policy link at our home page. You can determine the date this Privacy Policy was last updated by referring to the effective date found at the end of the policy. When material changes or amendments are made to the Privacy Policy, we will make an announcement on the 7kmetals.com home page for a period of 30 days following implementation of the amended Privacy Policy.
- **H. Making Changes to Your Personal Information.** Associates and Customers may update their personal information as necessary by logging into their 7k Metals online Back Offices, which allows them to access and edit their registration account information. In addition, Associates and Customers may contact us at support@7kmetals.com to update their profiles.
- I. **Information Sharing Disclosure Requests.** If you are a California resident, you have the right to request one Notice of Information-Sharing Disclosure per year which will identify the third parties with whom 7k Metals or any of our affiliates has shared the Personal Information we have collected from you. You may request the Notice of Information-Sharing Disclosure by writing to us at. 7k Metals, 2235 East 25th Street, Suite 290, Idaho Falls, Idaho 83404, Attn: Privacy Manager or by e-mailing support@7kmetals.com We will respond to your request for a Notice of Information-Sharing Disclosure within 30 days.
- **J. Questions.** Questions regarding this Privacy Policy should be directed to support@7kmetals.com or by mail to 7k Metals, 2235 East 25th Street, Suite 290, Idaho Falls, Idaho 83404.
- **K. Effective Date.** The effective date of this Privacy Policy is October 15, 2016.